

Claim Form



Equine Personal Accident (fracture) cover Claim Notification Form

This Policy is underwritten by Equario Insurance (Guernsey) Limited. Level 5, Mill Court La Charroterie, St Peter Port, Guernsey GY1 1E, and introduced to you by Harry Hall International Limited which is authorised and regulated by the FCA, firm ref. number 968047.

Your claim will be assessed, managed and handled on your behalf by Rokstone Underwriting.

Membership Number

Form Submission Instructions

To protect your data, all Fracture cover claim documents must be submitted through your secure Harry Hall Customer portal

Step 1

The insured must login to Harry Hall customer portal

Step 2

Upload and return the completed claim form and Medical Report in to the (Documents Section)

Step 3

Harry Hall will acknowledge receipt of your claim documents

Require Additional Support?

Contact our Customer Service Team

Telephone —
01274 711011

PART A. Claimant details

Title

Surname

Date of Birth

DD/MM/YY

Forename(s)

Address

Postcode

Mobile tel. no

PART B.
Policy details

| | |
|--|-------------------------------|
| Policy Number | Policy Start Date DD/MM/YY |
| Do you have any other valid insurance Policy in place which entitles you to indemnity? | |

PART C.
Claim details

| | |
|---|------------------|
| Date of accident DD/MM/YY | Time of accident |
| Fractured bone(s) | |
| Type of fracture: | |
| Please provide a short description of the claim circumstances: | |
| Do you suffer from any underlying bone disorder or disease? If yes, please specify diagnosis: | |

PART D.
Medical evidence

(It is essential to provide medical reports with X-ray results to support this claim. Please specify what you do attach to this claim form):



Hospital's A&E department report
and/or hospital discharge report:

☐ Yes

☐ No



GP report with X-ray
result/description:

☐ Yes

☐ No

The claimant is responsible for providing sufficient evidence, documentation, and supporting materials to demonstrate the occurrence of the claimed event, the resulting damages or losses.

It is essential that all information provided in the claim form is truthful, complete, and supported by relevant evidence. Any false or misleading information may result in the denial of the claim or other legal consequences. The insurance provider reserves the right to request additional information or conduct investigations to validate the claim. Failure to cooperate or provide requested information within a reasonable timeframe may result in delays or denial of the claim.

Settlement details

By entering your bank account details, you confirm that Equario Insurance (Guernsey) Limited has your full authority to remit monies directly to that account by the BACS or other electronic banking system. You also accept that, providing payment remitted to the bank account designated by you, Equario Insurance (Guernsey) Limited shall have no further liability or responsibility in respect of such payment, and that it shall be your sole responsibility to make collection of any misdirected payment.

| | |
|------------------------|-----------------|
| Name of account holder | |
| Name of bank: | Type of account |
| Sort Code | Account Number |

Declaration



- ☐ I/ We confirm that the information provided in this form and any in any accompanying supporting documentation is true, accurate and complete to the best of all claimant's knowledge. The information provided with this claim may be shared with other parties or financial institutions for the purposes of dealing with this claim and eliminating insurance fraud. In the event of false inaccurate or incomplete information being provided the insurer reserves the right to cancel your policy and reject your claim in full or part.
- ☐ I/We confirm that I /we give explicit consent to my data, including up to date medical diagnosis information, being held used and processed for the purposes described in the Data Protection notice below including the purpose of undertaking investigations into and to adjudicate on, my claim.
- ☐ I/We give authority to Rokstone Underwriting to approach any third party who holds information related to the incident giving rise to this claim, including, but not limited to medical practitioners and hospitals /clinics. Such authority will permit the third party(ies) to release relevant information to Rokstone Underwriting to assist in the investigation and resolution of this claim.
- ☐ I/We hereby grant Equario Insurance (Guernsey Limited full rights of subrogation in respect of any payments made on behalf of all claimants. I/we further agree to fully co-operate with any such recovery efforts from liable third party or parties and to immediately notify Harry Hall International Limited if any lost or stolen property mentioned in this claim form is subsequently recovered.

IMPORTANT

Please note that if you do not authorise your agents or third party to deal with the claim we will not be able to discuss any details of the claim with them due to Data Protection legislation

Signature

Name

Date

DD/MM/YY

Data Protection

Equario Insurance (Guernsey) Limited, Harry Hall International Limited and Rokstone Underwriting (the data controllers) will use the personal data in this claim form for the purposes of handling your claim, to safeguard against fraud and money laundering and to meet general legal or regulatory obligations. Your data may be disclosed to companies who perform services on our behalf as well as our group companies, brokers, third party administrators, reinsurers, medical service providers, fraud detection agencies, regulatory authorities and others as may be required by law.

Your personal data may be transferred to destinations outside the United Kingdom of Great Britain and Northern Ireland and where this happens it will be treated securely and in accordance with the data protection legislation. Your data will not be retained for longer than is necessary and will be managed in accordance with our data retention policy. If you have any questions concerning our use of your personal data, please contact the data protection officer at Harry Hall.

Please note that sending data via e-mail is not 100% secure so additional precautions (especially where sensitive data is concerned) will be considered to prevent loss.